Cloud Phone System Comparison

How does RingCentral compare to other cloud phone systems? Take a look at the chart below and decide for yourself.

	RingCentral	Nextiva	8x8	Vocalocity	Fonality	ShoreTelSky
Number of business customers	300K	80K	32K	17K	13K	2.5K
Setup and use						
Includes pre-configured phones	●	●	●	●	⊘	●
Uses existing broadband connection	●	●	●	●	●	⊘
Allows you to make changes on your own	●	⊘	●	●	●	⊘
End to end quality of service	●	⊘	⊘	⊘	⊘	●
Support						
24x7 support	●	⊘	⊘	⊘	⊘	⊘
Pricing						
Month to month (no contracts)	●	●	⊘	●	⊘	⊘
Penalty free cancelation	●	●	⊘	●	⊘	⊘
30 day free trial	●	⊘	⊘	⊘	⊘	⊘
Plans & Packages	AS LOW AS $19.99/mo	AS LOW AS $24.95/mo	AS LOW AS $29.99/mo	AS LOW AS $39.99/mo	$30.00/mo	5 USER MINIMUM $50.00/mo
FREE Features						
Toll-Free Number	●	●	⊘	⊘	⊘	●
Auto-attendant	●	●	●	●	●	●
Virtual Number	●	⊘	⊘	⊘	⊘	●
Virtual Extensions	●	⊘	⊘	⊘	●	⊘
Call Queues	●	⊘	⊘	⊘	●	●
Ring Groups	●	●	●	⊘	●	●
Voicemail box	●	●	●	●	⊘	●
Internet Fax	●	⊘	⊘	⊘	⊘	⊘
Conference calling	●	⊘	⊘	⊘	⊘	⊘
Apps for iPhone, Android and Blackberry	●	⊘	⊘	⊘	⊘	⊘
Business SMS	●	⊘	⊘	⊘	⊘	⊘

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